urlens

Case Study

Remote Working

Turning one-off workstation checks into ongoing environmental awareness

Sector	HR, Employee Wellbeing & Remote Working
Participants	45 recruited, 40 completed
Duration	6 weeks
Assessment Frequency	Weekly
Environment	Home workspaces
Focus	DSE/workstation awareness and environmental safety

The Challenge

Traditional workstation assessments are often completed when an employee starts a role and then quickly become forgotten. But home working environments change. Desks move, laptops are repositioned, cables accumulate, lighting changes and workspace clutter develops. The organisation wanted to explore whether regular, rapid visual assessments could encourage employees to keep their working environments safer over time.

urlens

Case Study

Remote Working

The OurLens Approach

Employees were required to complete one OurLens™ assessment each week for six weeks. Participants scanned their desk and surrounding working environment and uploaded the result to their company portal. Team leaders monitored participation and results. The process required no app download, password or specialist software.

A Clear Directional Trend

Week 1	Week 2	Week 6
Approx. 4–5 hazards	Approx. 2 hazards	Approx. 1–2 hazards

The figures represent approximate weekly averages and are presented as a directional trend rather than a statistically calculated reduction.

What were peoples findings?

- Trailing cables
- Poor laptop positioning
- Poor lighting
- Workspace clutter
- Drinks near electrical equipment

urlens

Case Study

Remote Working

Behavioural Impact

The repeated assessment process encouraged employees to take greater ownership of their working environment. Participants reported improvements including tidier workspaces, better equipment positioning, greater awareness of cables and trip hazards, increased attention to lighting and greater awareness of how their workstation changed over time. The majority of questionnaire respondents rated OurLens™ as easy or very easy to use.

What Participants Said

"Before using OurLens I hadn't really given much thought to my desk set-up and how it changes. We did our workstation assessments when I first started here, but hadn't thought about it since. I have definitely improved my working environment and am definitely keeping my desk tidier."

Working From Home Pilot Participant

Key Learnings

A workstation assessment does not necessarily need to be a one-off event. Regular, low-friction visual checks can help employees remain aware of changes in their working environment and encourage small corrective actions before they become bigger problems.